News from Interferry 1 February 2018

Interferry main event heading back to Australia

Global trade association Interferry has chosen Hobart, Tasmania, as the venue for its 45th annual

conference in October 2020 - the third time that the ferry industry's showcase event will have been

staged in Australia following Sydney in 1995 and Gold Coast in 2002.

Hobart was confirmed for 2020 during an Interferry board meeting in Atlanta, USA. "We felt it was

important to go back to Australia - we have a strong base of members there and they have always

been very supportive," explains CEO Mike Corrigan. "It's also another strategically significant

opportunity to extend our influence and membership in the Asia-Pacific region following the 2016

conference in Manila."

The host company will be association member TT-Line Spirit of Tasmania, which links the island state

and mainland Australia via a daily service between Devonport and Melbourne. CEO Bernard Dwyer

says: "We are truly excited by Interferry's decision. The conference, combined with several days of

networking and social events, is recognised as a must-do experience by industry professionals from all

over the world. We can't wait to welcome them."

At last year's conference in Split, Croatia, Mr Dwyer spoke on customer focus and drew wide praise for

his company's policy of conducting an email survey of all passengers and responding within 24 hours.

A record 470 participants were in Split, representing 27 countries.

Interferry currently has more than 230 member companies – operators and suppliers – in 37 countries.

Meanwhile the next two events will be hosted by fast ferry operators - Ultramar in Cancun, Mexico, this

October and London's MBNA Thames Clippers in 2019.

The 2020 conference will enable Spirit of Tasmania to update delegates on two new ships due to enter

service the following year. The company has just signed a letter of intent with Germany's Flensburger

Schiffbau-Gesellschaft to replace its two existing ships, which were built for Superfast Ferries in 1998,

acquired in 2002 and extensively refurbished in 2015. Capacity on the replacements will be around

40% higher with room for 2,000 passengers and more than 4,200 lane metres for cars and trucks.

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